



Asteratech Timba Tiger Driver Upgrade Procedure

4/10/06

Asteratech HBAs need to be **authenticated in order to work properly with Tiger Timba.**

- All HBAs purchased since April 1st 2005 are eligible for a free authentication key.
- All HBAs shipped from Asteratech starting Jan. 1st 2006 are already authenticated.
- All HBAs purchased prior to April 1st 2005 need an authentication key.

How to Obtain an Authentication key?

In order to generate a key we need to know the “Serial number” of your HBA. Once you have the serial number email it to: support@asteratech.com. A key will be emailed to you within 24hrs of payment verification.

How to find the HBA “Serial Number?”

Method 1: launch Jumanji in OS-10.3.x or 10.2.x. Jumanji will display the HBA serial number in the “Information” pane once an HBA port is selected.

Method 2: The serial number is also printed on a label on the back of each HBA. The serial number is a 6 digit decimal number (e.g. 002345).

What is the cost for each Authentication key? \$290USD.

How to purchase an authentication key directly from Asteratech?

If you purchased the HBA before April 1st 2005 then you’ll need to purchase a key. Email support@asteratech.com with the number of keys you want to purchase. We will email you a Paypal payment request. Just follow the instruction in the email. If you are not a member of Paypal you may still pay with a credit card of your choice.

Note: To expedite the process include the HBA serial numbers in your original email.

How to upgrade to Asteratech Timba Tiger Driver?

Follow the steps below to install and use Asteratech Timba Tiger driver:

1. Download the latest version of Timba 3.0.x DMG file from Asteratech website.
2. Double click the file
3. Install Timba using the Timba PKG file
4. Install one of the two drivers. (Note: The driver with PT numeration suffix is recommended for ProTools applications.)
5. Launch Timba application. (It is under Application/Asteratech Technologies folder)
6. Enter the Authentication code (see note below)
7. Reboot. HBA is now authenticated and ready for use in Tiger.

Optional: Make sure to install the Jumanji 3.2.0 version that comes with the Timba DMG file if you need to configure your Rhino HBA.



Note: Key is case sensitive. Do not enter any dashes or spaces. If the authentication proceeds successfully then reboot. Otherwise, an incorrect key must have been entered. Go back to step 4.